Session F8



May 21-23, 2003 • Disney's Swan & Dolphin Hotel • Orlando, FL

Where Solutions Meet the Sup



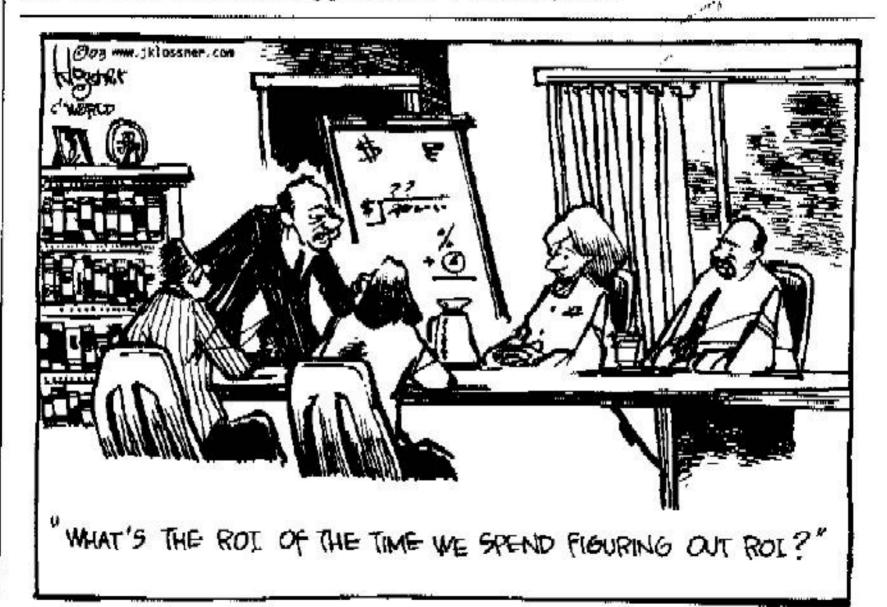
Thursday 2:30 pm-3:45 pm

UCC Benefits Analysis Calculator

Ram Viswanathan

Nathan Research Inc.

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CxO conversation



We should do GTIN because UCC has mandated it

- We should get involved in GDS because this big Retailer is doing it
- We should take up RFID because well, how cool would it be if our products had this tiny little intelligent tag

- By adopting GTIN, we can bring additional products to market, sooner - resulting in an additional annual revenue of \$ 25 MM
- By doing GDS, we can increase our return on IT spend by 25%
 - By implementing RFID, we can reduce inventories by \$18 MM and free cash flow by \$1.4 MM per year

Agenda



- Industry Priorities
- History Behind Standards Benefit Calculator
- Basis for the Calculator
- Methodology
- Key Features
- Product Demonstration

Industry Priorities



- Emphasis on Business Process Definitions
 - Understanding of process gaps, integrated workflows
 - Formalization and structuring of processes
 - Alignment of business processes with IT initiatives
- Review of Technology Assets
 - Inventory of IT assets (especially software)
 - Gap and Fit Analysis to Process Priorities
 - Critical review of return on IT assets
 - Maturing of retail technology
- Operational Effectiveness
 - Key Differentiator
 - Tighter integration between planning and execution processes
 - Emphasis on Operations more than ever Standards help

Standards in Action



- Promotes international adoption of comprehensive EAN.UCC Systems of supply chain standards
- Educates top level retail, consumer goods and technology executives
- Develops tools and techniques to explain the function, features and benefits of EAN.UCC System

www.retailsystems.com/communitycenters/cscc/SIA_map.pdf

Standards Layers



GDS CPFR

Business Process

EDI XML

Transaction

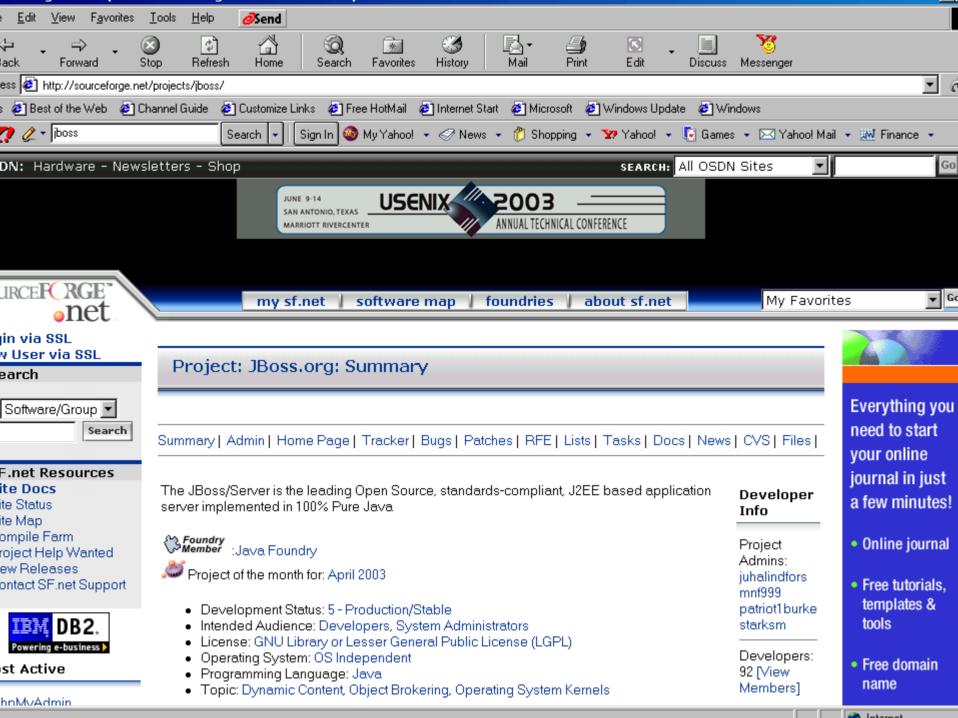
UPC RSS UCC128

Representation

GTIN GLN

Identification

HTML XML Apache JBoss



The Benefit Calculator



- This tool assists retailers and consumer products companies, with a easy yet comprehensive assessment of benefits.
- It will offer a rational view of the potential to enterprises from the involvement in and adoption of Retail standards.
- This is not a scorecard against other companies, but a tool to determine benefits specifics to the systems, applications and processes of individual companies.

Helps
Define, Quantify, and Pursue
The \$\$\$

Performance Process



Enterprise Performance Measurement Planning

Executive Dashboard

Benefits Assessment and ROI calculation

Initiative Prioritization and Planning

Enterprise Performance Monitoring

Basis for the Calculator



- The key functions that drive business operations
 - Planning
 - Fulfillment
 - Financials
 - Store Operations
 - Information Systems
- Processes that constitute these functions
- Activities or Drivers of benefits in these processes

Methodology



- Functional and Process Decomposition
- Uniform system to define and quantify each benefit driver through 4 variables
- Assignment of improvement range for each driver
- Weighted assessment of benefits by different standard groups
 - Identification Keys
 - Representation Physical manifestation of keys
 - Communication Data Interchange
 - Process Business process context

Key Features



- Hierarchy of Retail & CPG functions
- Functions based on
 - 16+ Processes
 - 30+ Atomic level benefit drivers
- Adjustable variables with default values
- Provision for 'what-if' analysis
- User guidance through a series of questions
- Built in benchmark improvements for reference
- Description of functions, processes and standards
- Summary by enterprise, by process and by function
- Saving of work to resume later
- Distribution of benefits by standard groups

Open Source Platform

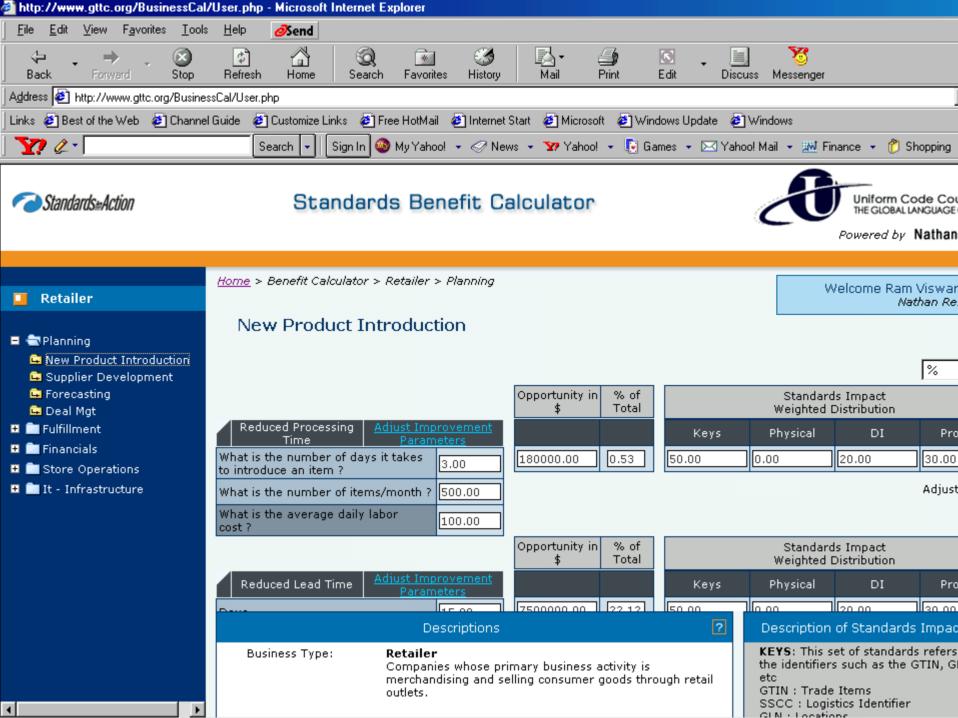


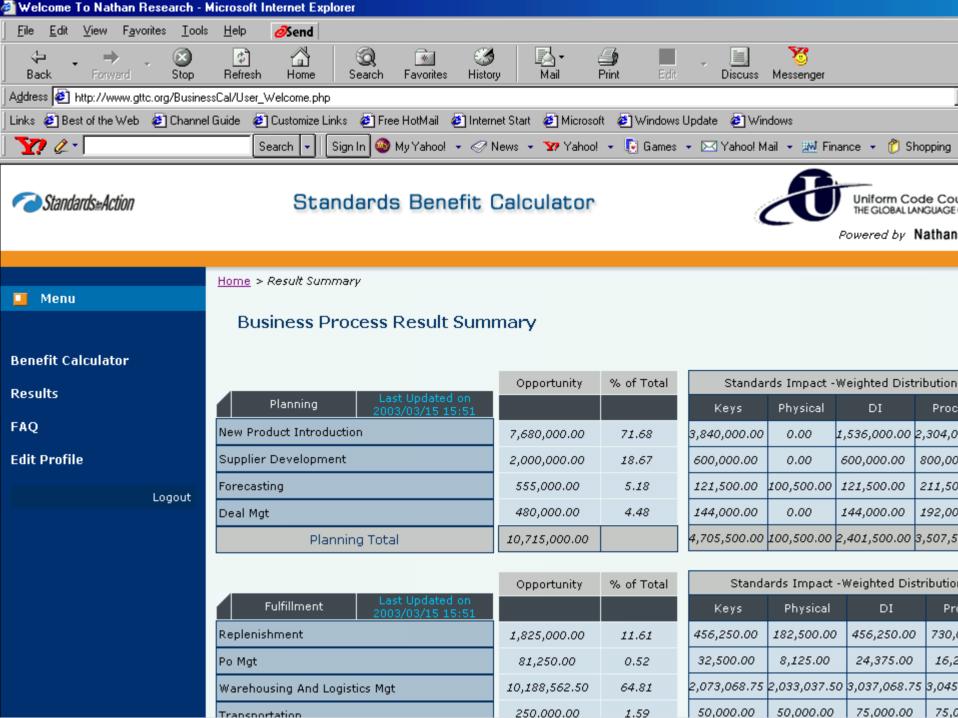
- Linux OS
- PHP server side scripting/ PHP Web Services
- MySQL database
- Apache Web Server
- HTML/CSS
- XML/XSLT

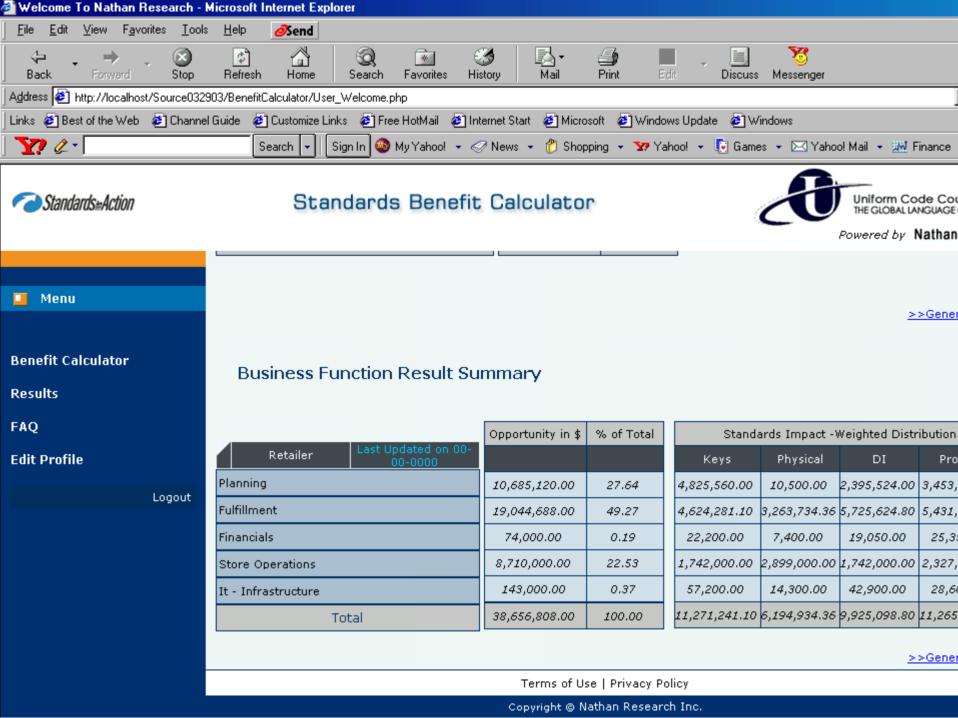
Product Demonstration



- Sign in as a demo user
- Review portfolio of benefits and summary
- Review functions, processes and benefit drivers
- Navigate help
- Perform what-if
- Save model
- Access by self-registering at www.nathanresearch.com







Future Enhancements



- Multiyear Projections of each benefit
- Sector Specific Variations
- Mapping benefits to specific initiatives GDS, RFID etc
- Generalization of Initiatives
- Investment Calculation
- Investment in specific initiatives
- Three to five year NPV and IRR calculation
- Reporting of Opportunities, Initiatives and Rankings
- Create a customized program by picking A,B,C initiatives

About Nathan Research



- Seasoned Team of Industry, Process and Technology specialists with experience in
 - Retail and Consumer Goods Companies
 - Management Consulting
 - Software and Technology



Thank You

Ram Viswanathan

www.nathanresearch.com

ram@nathanresearch.com

214-507-0015